



RESOURCE LIST

FINANCIAL

- Crisis Assistance Ministry, www.crisisassistance.org

Curbside rent and utility assistance is available for Mecklenburg County residents
Payments are made directly to the landlord or utility company
Main Office Hours: Monday-Friday, 8:30 am - 5:00 pm
Excepting Holidays & Scheduled Closings
Address: 500-A Spratt St., Charlotte, NC 28206
Phone: (704) 371-3001

- The Housing Partnership, www.rampclt.com
Providing rental and mortgage assistance to those impacted by Covid-19 in the city of Charlotte and Mecklenburg County
Various applications for assistance include:
 - Emergency Rent Assistance
 - www.erapclt.com
 - Espanol: Para la solicitud en español, vaya a www.erapcltespanol.com
 - Hotel Guest Rent Relief, long-term guest living in a hotel for 30+ days
 - <http://www.eraphotelguest.com/>
 - Deposit Assistance – first month's rent, security deposit, and/or utility deposit
 - English Version: www.cltdap.com
 - Espanol: www.cltdapespanol.com

- Good Fellows, www.goodfellowclub.org

For families seeking emergency assistance for Rent and Utilities
Call 704-333-5040 on Tuesdays, Wednesdays, and Thursdays from 12 noon - 2 pm only.
Messages left at any other day or time cannot be returned due to the high number of phone calls.
Call to make an appointment.
No walk-ins. No email.

HOUSING

- Social Serve, www.socialserve.com
Are you in need of safe, affordable housing? Socialserve is available to you at 877-428-8844 - just ask for assistance in searching for housing or use our online housing search tool.
<https://www.socialserve.com/tenant/NC/index.html?type=rental>
- Community Link, www.communitylinknc.org
704.943.9490 or 800.977.1969
- Charlotte Family Housing, www.charlottefamilyhousing.org
A shelter-to-housing program for families experiencing homelessness.
Access an eligibility prescreening form at:
<https://charlottefamilyhousing.org/cfh-eligibility-prescreening-form/>
- Shelters
 - Men's Shelter of Charlotte:
7:00 AM – 6:00 PM (Weekdays)
1210 North Tryon Street, Charlotte, NC 28206
(704) 334-3187
 - Salvation Army Center of Hope:
8:30 AM – 6:00 PM (Monday thru Thursday)
9:00 AM – 4:00 PM (Fridays)
534 Spratt Street, Charlotte, NC 28202
(704) 348-2560

FOOD

- Loaves & Fishes, www.loavesandfishes.org
 - Mobile Food Pantries: To receive a week's supply of nutritionally balanced groceries, along with fresh produce, meat and dairy, a referral is required. Your school's MCV Liaison can make a food referral for you and your family.
 - Latin American Coalition has a hotline for Spanish speakers – 980-320-3743
 - Pop Up Food Shares: Another food option is to receive a box of fresh produce and dairy at one of our Pop-Up Food Shares. A referral is not required, simply an online registration. For a list of upcoming Pop Up Food Shares and to register visit:
<https://loavesandfishes.org/food-share/>
 - Home Deliveries: For neighbors receiving a referral who do not have transportation to a mobile food pantry or are home bound, please let the person making your referral know that you need a home delivery. Home deliveries are currently available two days a week.

First time to Loaves & Fishes or not sure how to get a referral? Louise McCrorie, Social Services Coordinator, is happy to help! She can make referrals for first time clients or help you find a referral source. She can also help connect you with other support services. Call (704) 523-4333.

CLOTHING

- Crisis Assistance Ministry Free Store

The Free Store offers clothing, shoes, and household items free-of-charge to people in Mecklenburg County. Each household, including multiple families residing at the same address, may visit once every 30 days.

Appointments are now available for Mecklenburg County residents to shop in the Crisis Assistance Ministry Free Store during business hours in compliance with CDC recommendations.

Store Phone: (704) 371-3001 ext. 281

Shopping Hours *BY APPOINTMENT*:

Tuesday-Saturday, 10:00 am - 4:00 pm

Excepting Holidays & Scheduled Closings

Store Address:

500-A Spratt St., Charlotte, NC 28206